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Printed Name: MAXINE R. Strully

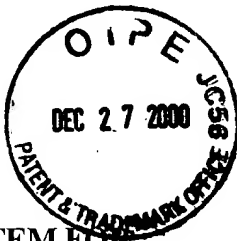
IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of
Robertson et al.

Serial No.: **09/603,174**

Filed: **June 23, 2000**

For: **A METHOD AND SYSTEM FOR
INTERNET PERFORMANCE
MONITORING AND ANALYSIS**



Group Art Unit: **Unassigned**

Examiner: **Unassigned**

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MAR 4 2001

Technology Center 2100

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Customer Correction Branch
Washington, DC 20231

REQUEST FOR CORRECTED FILING RECEIPT

Dear Sir:

Applicants hereby request that a corrected Formal Filing Receipt (PTO-103X) be issued to correct the number of Independent Claims in the above-identified Application.

Please change the number of Independent Claims from "15" to read

--3--

A copy of the Filing Receipt with the requested correction marked in red is enclosed.

Applicants accordingly request that the records of the U.S. Patent and Trademark Office be corrected to reflect the correct number of Independent Claims.

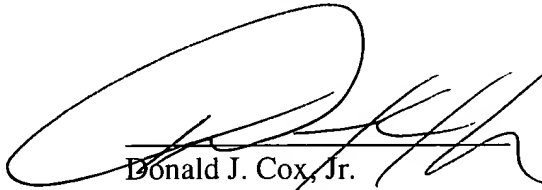
The corrected filing receipt should be returned to **Intellectual Property Docket Administrator, Gibbons, Del Deo, Dolan, Griffinger & Vecchione, One Riverfront Plaza, Newark, New Jersey 07102-5497**. Telephone calls should be made directly to Donald J. Cox, Jr. at 973-596-4853. Fax communications should be sent to 973-639-6368.

If there are any fees due in respect to this matter, please charge them to Deposit Account No. 03-3839

Respectfully submitted,

Dated:

12/21/2000


Donald J. Cox, Jr.
Attorney for Applicant
Reg. No. 37,804

GIBBONS, DEL DEO, DOLAN,
GRIFFINGER & VECCHIONE
ONE RIVERFRONT PLAZA
NEWARK, NJ 07102-5497



UNITED STATES PATENT AND TRADEMARK OFFICE

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WASHINGTON, D.C. 20231
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APPLICATION NUMBER	FILING DATE	GRP ART UNIT	FIL FEE REC'D	ATTY. DOCKET NO	DRAWINGS	TOT CLAIMS	IND CLAIMS
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09/603,174	06/23/2000	2756	876	SERVICE METRICS	8	22	15
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should be 3

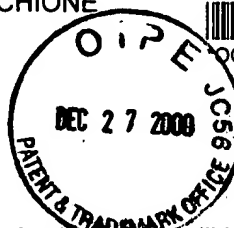
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FILING RECEIPT



OC000000005586001*



Date Mailed: 11/30/2000

Receipt is acknowledged of this nonprovisional Patent Application. It will be considered in its order and you will be notified as to the results of the examination. Be sure to provide the U.S. APPLICATION NUMBER, FILING DATE, NAME OF APPLICANT, and TITLE OF INVENTION when inquiring about this application. Fees transmitted by check or draft are subject to collection. Please verify the accuracy of the data presented on this receipt. If an error is noted on this Filing Receipt, please write to the Office of Initial Patent Examination's Customer Service Center. Please provide a copy of this Filing Receipt with the changes noted thereon. If you received a "Notice to File Missing Parts" for this application, please submit any corrections to this Filing Receipt with your reply to the Notice. When the PTO processes the reply to the Notice, the PTO will generate another Filing Receipt incorporating the requested corrections (if appropriate).

Applicant(s)

Niel Robertson, Boulder, CO ;
Christopher Burton, Lafayette, CO ;

Continuing Data as Claimed by Applicant

THIS APPLN CLAIMS BENEFIT OF 60/140,542 06/23/1999

Foreign Applications

If Required, Foreign Filing License Granted 09/09/2000

Title

Method and system for internet performance monitoring and analysis

Preliminary Class

709

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Data entry by : BRITTON, PAULA

Team : OIPE

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Bib Data Sheet

SERIAL NUMBER 09/603,174	FILING DATE 06/23/2000 RULE -	CLASS 709	GROUP ART UNIT 2756	ATTORNEY DOCKET NO. SERVICE METRICS
APPLICANTS Niel Robertson, Boulder, CO ; Christopher Burton, Lafayette, CO ; ** CONTINUING DATA ***** THIS APPLN CLAIMS BENEFIT OF 60/140,542 06/23/1999 ** FOREIGN APPLICATIONS *****				
IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 09/09/2000				
Foreign Priority claimed <input type="checkbox"/> yes <input type="checkbox"/> no 35 USC 119 (a-d) conditions met <input type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> Met after Allowance Verified and Acknowledged <input type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> Met after Allowance Examiner's Signature _____ Initials _____		STATE OR COUNTRY CO	SHEETS DRAWING 8	TOTAL CLAIMS 22
INDEPENDENT CLAIMS 3				
ADDRESS 26345				
TITLE Method and system for internet performance monitoring and analysis				
FILING FEE RECEIVED 876	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit	